

A-Game Herbal ("we" and "us") is the operator of (<https://agameherbal.com>) ("Website"). By placing an order through this Website you will be agreeing to the terms below. These are provided to ensure both parties are aware of and agree upon this arrangement to mutually protect and set expectations on our service.

1. General

Orders are processed within 2-3 days and shipped according to the selected shipping method.

2. Shipping Costs

Shipping costs are based on a flat rate of \$7 for Priority Shipping or \$5.87 for First Class Shipping within the USA. International shipping is based on country and is 18.95 International First Class Mail to Canada and is 17.95 International First Class Mail everywhere else to Non US and Canada. Payment for shipping will be collected with the purchase. This price will be the final price for shipping cost to the customer.

3. Returns

3.1 Return Due To Change Of Mind

A-Game Herbal will happily accept returns due to change of mind as long as a request to return is received by us within 7 days of receipt of item and are returned to us in original packaging, unused and in resellable condition.

Return shipping will be paid at the customers expense and will be required to arrange their own shipping.

Once returns are received and accepted, refunds will be processed to store credit for a future purchase. We will notify you once this has been completed through email.

(A-Game Herbal) will refund the value of the goods returned but will NOT refund the value of any shipping paid.

Returns for any other reason will require approval from customer service. Please send email using Contact Form on the contact us page at agameherbal.com

4. Delivery Terms

4.1 Transit Time Domestically

In general, domestic shipments are in transit for approximately 2-3 days without guarantees for Priority Mail and 2 - 7 days for First Class Mail without guarantees for delivery date.

4.2 Transit time Internationally

Generally, orders shipped internationally are in transit for 4 - 22 days. This varies greatly especially during holiday seasons.

4.3 Process Time

Orders are usually processed within 2- 3 business days of payment of order. Our warehouse operates on Monday - Friday during standard business hours, except on national holidays at which time the fulfillment center will be closed. In these instances, we take steps to ensure shipment delays will be kept to a minimum.

4.4 Change Of Delivery Address

For change of delivery address requests, we are able to change the address at any time before the order has been dispatched.

4.5 P.O. Box Shipping

A-Game Herbal will ship to P.O. box addresses using postal services only. We are unable to offer couriers services to these locations.

4.6 Military Address Shipping

We are able to ship to military addresses using USPS. We are unable to offer this service using courier services.

4.7 Items Out Of Stock

If an item is out of stock, we will wait for the item to be available before dispatching your order. Existing items in the order will be reserved while we await this item.

4.8 Delivery Time Exceeded

If delivery time has exceeded the forecasted time, please contact us so that we can conduct an investigation.

5. Tracking Notifications

Upon order fulfillment, customers will receive a tracking link from which they will be able to follow the progress of their shipment based on the latest updates made available by the shipping provider.

6. Import Duties & Taxes

Import duties and taxes for international shipments may be liable to be paid upon arrival in destination country. This varies by country, and A-Game Herbal encourage you to be aware of these potential costs before placing an order with us.

If you refuse to pay duties and taxes upon arrival at your destination country, the goods will be returned to A-Game Herbal at the customer's expense, and the customer will receive a refund for the value of goods paid, minus the cost of the return shipping. The cost of the initial shipping will not be refunded.

8. Cancellations

If you change your mind before you have received your order, we are able to accept cancellations at any time before the order has been processed. If an order has already been processed, please refer to our refund policy.

9. Process for parcel lost in-transit

Please contact us and we will process a replacement as soon as the courier has completed their investigation into the claim.

10. Customer service

For all customer service enquiries, please submit an enquiry at our Contact us page on agameherbal.com. You can also email agameherbal@gmail.com